

Business Analyst Performance Guidelines

All questions rated on a 1-10 scale (1: totally disagree // 10: totally agree), unless specified.

1. The Business Analyst handles prioritized requests in a reasonable timeframe.
2. The Business Analyst supports me through needs and requirements elicitation and analysis exercises.
3. The Business Analyst uses his knowledge about the market and the industry, the organization dynamics and the best practices to perform his activities.
4. The Business Analyst helps to identify feasibility and operational concerns and constraints when analyzing needs and evaluating solutions approaches.
5. The Business Analyst contributes to a better understanding of requirements and solutions from all stakeholders.
6. The Business Analyst handles concerns and constraints in a constructive way when they arise.
7. The Business Analyst demonstrates leadership and encourages collaboration among stakeholders until the solution is implemented.
8. Overall, the Business Analyst adds value to the solution delivery life cycle.
9. *(open-ended question)* What could the Business Analyst do to improve the solution delivery life cycle?

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